



Lavazza Professional UK Operating Services Limited

Occupational Health & Safety, Energy and Environmental Policy

At Lavazza Professional the highest priority is the health, safety of associates, contractors and visitors as well as actively contributing to a sustainable environment.

With shared common values, Authenticity, Passion for Excellence, Responsibility and Inventiveness, the Lavazza Group is committed to the continuous improvement in Occupational Health & Safety, Energy and Environmental (OHSEE) performance, related to its activities, products, and services.

Aligned with the Lavazza Group OHSEE Policy, guidelines and management system, we are committed to meet all relevant requirements and continually improving our performance through safe design of the work environment and work organisation, safe systems of work, coaching safe behaviour, to protect and minimise our environmental impacts.

We are committed to:

- ✓ Encourage & empower our associates to lead and demonstrate good OHSEE behaviours at all levels.
- ✓ Comply with all legal requirements and other requirements including relevant voluntary obligation.
- ✓ Providing necessary resources to assess and control, health, safety and environmental risks arising from company activities.
- ✓ Providing a safe and healthy workplace in the prevention of injury and ill health.
- ✓ Ensuring Associates and others who work with us are competent to fulfil their tasks through the provision of supervision, information, instruction, and training.
- ✓ Setting of objectives, targets and plans that continually eliminates hazards, reduces risks and environmental impact.
- ✓ Protection of the environment including pollution prevention and conservation of energy.
- ✓ Providing adequate arrangements to consult with and enable associates to raise issues of occupational health and safety.
- ✓ Maintain documentation and records to demonstrate OHSEE compliance and progress.
- ✓ Demonstrate senior management leadership to continually improve through proactive involvement and reviews.
- ✓ Review and evaluate the effectiveness of this OHSEE policy, plans and objectives and other relevant documents periodically or more frequent where significant changes to operational activities or legislation take place.

All associates shall take direct responsibility for results, exercising initiative and making decisions as their tasks require. The Health Safety and Environmental team is responsible for the maintenance and continuous improvement of the management system.

This Policy is displayed at both Lavazza Professional Basingstoke sites, as well as on the company website.

Kenneth Maclsaac - UK Business Leader Signed

Date 28.4.26.