

Compliance with the UK WEEE Regulations

Lavazza Professional UK Limited is classed as a producer with respect to EEE for 'users other than private households' under The Waste Electrical and Electronic Equipment Regulations 2013.

Regulation 12 places an obligation on Lavazza Professional UK Limited to finance the costs of treatment, recovery, and environmentally sound disposal of Waste Electrical and Electronic Equipment (WEEE) from our customers where that WEEE:

I (I) Is composed of equipment sold to our customers before 13th August 2005 and that is being replaced by products from Lavazza Professional of the same type or that perform the same function.

II (II) Is composed of LAVAZZA PROFESSIONAL UK LIMITED equipment purchased by our customers after 13th August 2005.

Where LAVAZZA PROFESSIONAL UK LIMITED is responsible for WEEE under scenarios (I) or (II) above, it is the responsibility of the customer to deliver the WEEE in question to LAVAZZA PROFESSIONAL UK LIMITED's chosen recycling facility, after which point, we will accept any further treatment or recycling costs.

LAVAZZA PROFESSIONAL UK LIMITED meet our responsibilities under the WEEE Regulations through membership of the ERP WEEE Compliance Scheme. Producer Registration Number: WEE/HH3094TS

To arrange a collection of WEEE

If you require an end-of-life product to be disposed of in compliance with WEEE legislation, please contact Lavazza Professional UK Limited Customer Services as below, giving details of the product, model and/or serial number, manufacturer and original purchase date. To ensure safe, first-time collection please ensure products are on a ground floor site with clear site and vehicle access. Products must be disconnected, clean and empty and in a safe condition for onward shipment.

Customer Services 01256 471500

For clarity, where customers wish to dispose of WEEE that is:

- composed of equipment purchased before 13th August 2005 but that is not being replaced by equipment of the same type or that performs the same function then the customer retains responsibility for disposal under The Environmental Protection (Duty of Care) Regulations 1991.
- composed of equipment purchased after 13th August 2005, then the original producer of the equipment retains responsibility for financing the costs of the collection, treatment, recovery, and environmentally sound disposal – subject to the proviso that this responsibility has not been passed on to the customer through any contractual terms of the original purchase contract.